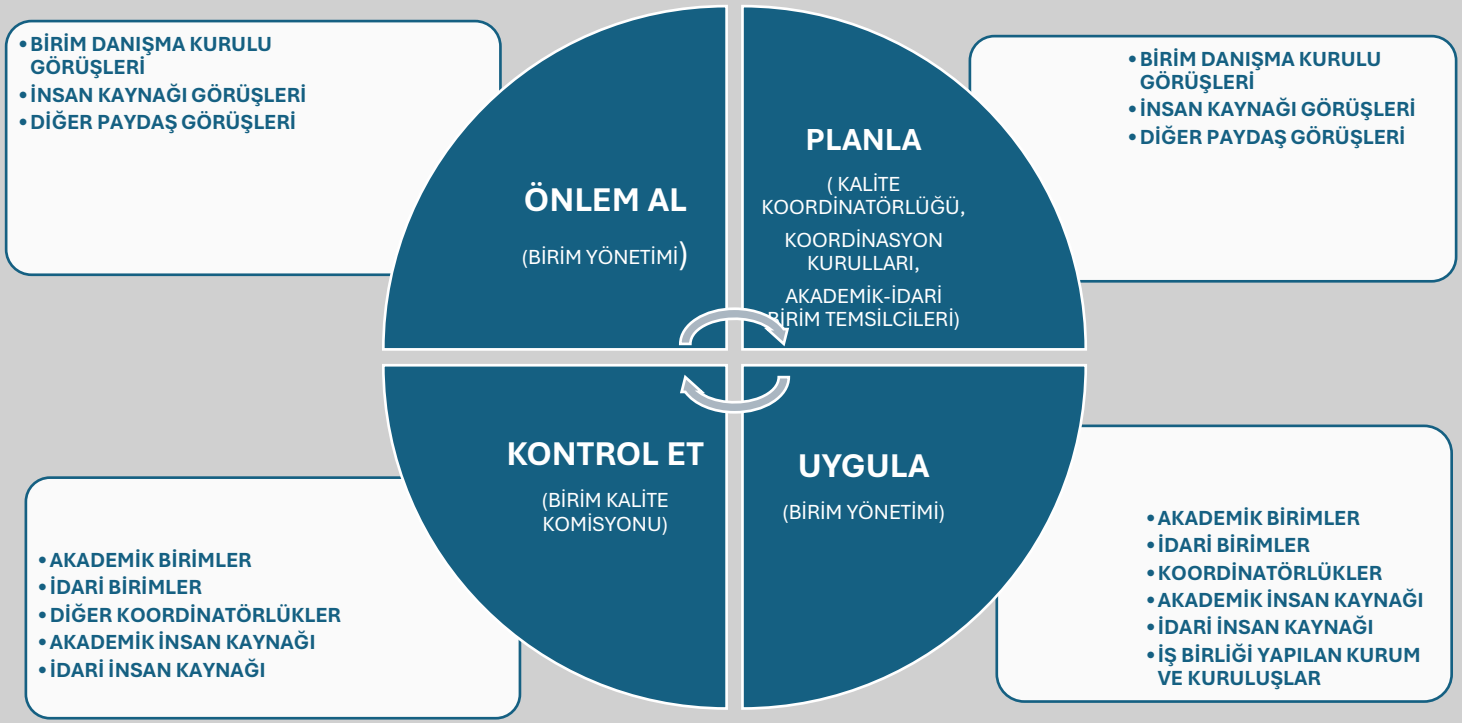KGTÜ KOORDİNATÖRLÜK KALİTE YÖNETİŞİM MODELİ